LA PRIMA GIOIELLI

United Group International S.r.l. · Via della Robbia n. 42 · 36100 Vicenza (VI) · Italy
Tel. +39 0444 1791049 · customercare@laprimagioielli.it · VAT No. 03727500245

LACK OF CONFORMITY REPORT FORM

Version of 22/10/2026

Order No. _____

dated _____

The undersigned:

Name and surname _____

Address (street and no.) _____

Postcode, city, country _____

Email and telephone _____

purchased the following product on the website www.laprimagioielli.com:

Item code (SKU)	Quantity	Price (€)

Delivery date _____

and reports the following lack of conformity:

_____

_____

_____

_____

The undersigned declares to have purchased as a consumer (a natural person acting for purposes outside his or her trade or profession, Article 3 of the Italian Consumer Code) and to have used the product in accordance with the care instructions provided by La Prima Gioielli.

Attachments: purchase document; photographs of the defect.

Place and date _____ Customer's signature _____

Send to: customercare@laprimagioielli.it or by registered letter with acknowledgement of receipt to the address in the header. Do not ship the product before receiving the return instructions.